

PRICE LIST

Please note all prices include GST and are charged at Pro Rata.
Prices are current as at 6th January 2020 and are subject to change at any time.

Word Processing	\$45.00 per hour
Internet Research	\$30.00 per hour *
General Administration	\$40.00 per hour *
Web Design	\$110.00 per hour **
Electronic PDF Forms	\$65.00 per hour
Onsite Computer/Software Support	\$120.00 per hour *
Desktop Publishing	\$75.00 per hour
PowerPoint® Presentations	\$45.00 per hour
Spreadsheets	\$45.00 per hour
A4 Laminating	\$4.60 per page
Scanning	\$35.00 per hour
Printing (Colour LaserJet)	\$0.13 p/page (1 side) - Laser Printing \$1.45 p/page (1 side) - Colour Laser Printing \$0.55 p/page (1 side) - Laser Printing on 170gsm Photo Paper \$1.95 p/page (1 side) - Colour Laser Printing on 170gsm Photo Paper \$2.75 p/page - Laser Printing on O/Head Transparency Film \$3.95 p/page - Colour Laser Printing on O/Head Transparency Film \$0.30 double sided printing charge
File Retrieval	\$6.00 + postage (supplied on CD) \$0.00 - No charge if sent by email/upload/dropbox etc
Binding	\$4.75 - up to 20 pages \$5.30 - up to 50 pages \$6.95 - up to 150 pages (Please call for larger sizes)

TERMS & CONDITIONS

- Disclaimer:** Complete Document Formatting is not a Consultancy Service. It does not in any way advise on content of any work it is asked to complete. It is only a typing and formatting service.
- * Onsite/Travel Charges:** Completing work onsite will incur a charge of \$65.00 per visit. This charge will be waived in the following circumstances:
 - If the work provided is due to an unexpected problem caused by Complete Document Formatting,
 - If you are located within a 15km radius of Tullamarine.
- Postage/Courier Costs:** The Customer will pay for postage or courier costs as per normal Australia Post and courier prices. POA.
- A minimum of 30 minutes will be charged to the customer for all work.
- Invoices are mailed weekly or provided with completed work.
- Payment is by cash, cheque, credit card or direct deposit.
- Payment terms are 7 days from invoice date.
- Security:** All work completed is burnt to CD and stored separately in the customers file. If the customer needs a copy of any work, a copy can be retrieved from this backup (* conditions apply). As an added security measure, at no time is completed work stored on our system. If customers prefer, all work completed can be kept at their premises instead of being stored on file.
 - * Normal File Retrieval charges apply
- ** Web Design:** \$500 deposit after initial consultation/s and when given the 'all clear' to start (an invoice for the deposit will be issued and work will start when invoice is paid in full.). Balance payable when site is ready to be uploaded to Host and go live (an invoice will be issued upon website being signed off as 'ok to go live'. Website will go live when invoice is paid in full.).

Note: Site will not be uploaded to host until final balance is paid in full.
- Best Practice:** Please note defaults on payment will be passed onto a Debt Recovery Agency. When passed on, any commissions, debt recovery fees and legal fees will be incurred, in addition to the outstanding invoice.